



## SERVICE BENEFITS

- Quick response to urgent needs
- Expert support for seal installation, repair and troubleshooting
- Dedicated service engineers get mission-critical equipment back up and running
- Trained technical workforce on-site
- Reduced health and safety risks
- Less downtime increases productivity and efficiency
- Reduced costs and extended life expectancy of equipment

## SERVICE DESCRIPTION

Our experienced field teams are ready to get your critical equipment up and running. In specific geographies, John Crane offers on-call, on-site service support for installation and inspection, repair and troubleshooting of mechanical seals and support systems, couplings, and filtration systems.

Our global network of service experts are able to triage and respond to customers' most urgent needs. Services delivered onsite or in high-tech repair centers enable you to reduce costs and reduce downtime, while extending the lifecycle of mission-critical rotating equipment.



Your Name  
Is How We Make Ours

# ON-SITE FIELD SERVICES

## ON-SITE FIELD ENGINEERING SERVICES OFFERED:\*

Our experts' broad industry knowledge means they can apply deep expertise to any piece of rotating equipment, complementing your own workforce's skills and experiences.

John Crane invests in a growing global service network, with approximately 200 facilities in more than 50 countries, enabling improved response times. With local engineering, inventory, machining and repair capabilities, our unmatched global footprint is at your service.

*Note: Field service offering is subject to local availability; please check with your local John Crane Service Center for more details.*

- System health checks and set points verification
- Installation support
- Commissioning support
- Troubleshooting and root cause investigation
  - *Vibration collection*
  - *Non-intrusive flow measurement*
  - *Alignment services using laser alignment equipment*
- Participation in HAZOP meetings
- Inspection using thermal imaging camera
- Equipment survey
- Inventory analysis and rationalization
- Installation audits and recommendations
- Site visit summary report



*\*Available in most geographies, please check with your local John Crane Service Center for more details and scheduling requirements.*

Together, we will work with you to keep your mission-critical operations up and running with support and guidance from our experienced team.

**Your Name is How We Make Ours**



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If the products featured will be used in a potentially dangerous and/or hazardous process, your John Crane representative should be consulted prior to their selection and use. In the interest of continuous development, John Crane Companies reserve the right to alter designs and specifications without prior notice. It is dangerous to smoke while handling products made from PTFE. Old and new PTFE products must not be incinerated. ISO 9001 and ISO 14001 Certified, details available on request.