



A guide to accessing the John Crane instructor led training learning management system and requesting registration to face-to-face live training sessions.



Step-by-step guide

This guide provides step-by-step instructions and screenshots to help you:

- [Access the Instructor Led Training learning portal](#)
- [Register for a face-to-face Live Learning session](#)



1

John Crane catalogue of courses

John crane catalogue

<https://classroom.johncrane.com/catalog>

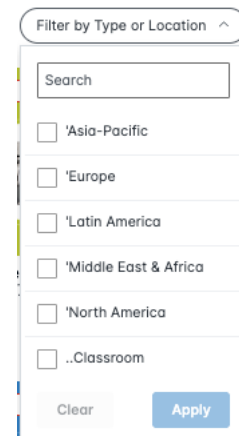
You can view / search / filter the types of courses that are available to Customers, and, for Live Learning sessions, the locations that they are being held in, in our Online Catalogue.

Explore your learning options – filter by type or location

NB: this is an “OR” filter so if you have selected “On Demand” and “Wet Mechanical Seals” in the filter you will be shown all courses that are either flagged with On Demand OR Wet Mechanical Seals, not Wet Mechanical Seal courses that are also On Demand.

- Region - Asia Pacific / Europe / Latin America, Middle East and Africa, North America
- Type – Classroom or On Demand
- Product – Couplings / Filtration, Sealing Support Systems, Turbo Dry Gas Seals, Wet Mechanical Seals.
- Language – English or Spanish.

To view further details, such as dates and times of Live Learning sessions that are available - you must Log in or Register for an account.



The screenshot shows a filter sidebar on the right side of a webpage. At the top, there is a header 'Filter by Type or Location' with a small upward arrow. Below this is a search bar with the placeholder text 'Search'. Under the search bar, there is a list of filter options, each preceded by an unchecked checkbox: 'Asia-Pacific', 'Europe', 'Latin America', 'Middle East & Africa', 'North America', and 'Classroom'. At the bottom of the filter sidebar, there are two buttons: 'Clear' and 'Apply'.

2 Register for an account

Email: know-how@johncrane.com

Register

- In order to view full details of the courses within our Catalogue you will need to create an account.
- Enter your email address and a Password and click the Register button.
- You will be sent an email containing a link for you to update your Profile and create your account.

Register for John Crane Instructor- Led Training

Email *

Password *

Confirm password *

Register

[Log in](#)

Read our [Privacy policy](#) to find out how we gather and manage your data.

3 Account creation

Email: know-how@johncrane.com

Please be sure to enter all the details requested in your profile (as shown on the following page) this will personalise your experience and ensure we can offer you training relevant to your industry and location.

4 Accessing the portal

Access the John Crane Instructor Led Training portal by following the link:

<https://classroom.johncrane.com/learner-dashboard>



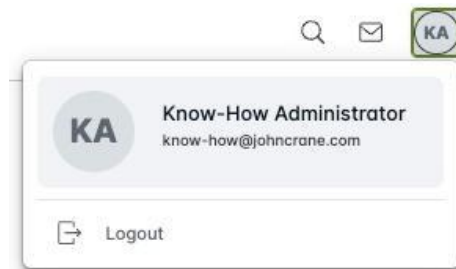
Please use Google Chrome as your browser and ensure to click to allow pop ups.

5

Personalise your experience

Select your language and time zone

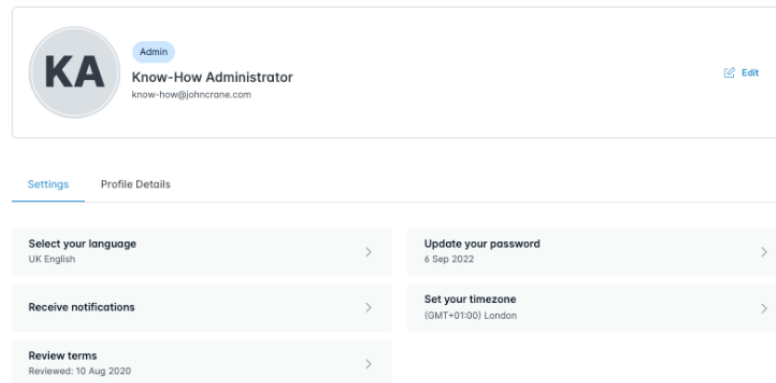
- From your Home page click on your initials in the grey circle at the top right-hand side of the screen, then click on your name.
- Toggle between the **Settings** and **Profile Details** tabs.



Settings

- Select your language - this will update the portal navigation to your selected language.
- Set your timezone - this is important when you are registering for live learning sessions.

My profile



5 Personalise your experience

Profile details

- Ensure your profile details are up to date.
- This allows you to see training relevant to your Industry and location.

My profile



[Admin](#)
Know-How Administrator
know-how@johncrane.com

[Edit](#)

Settings

Profile Details

1. Please complete your profile below.

2. To **Change your time zone**:

- Click on your initials on the upper right corner
- Click on "View my profile"
- On the left of your profile page, under your name, you will find Timezone
- Click on "Select your Timezone", select your time zone from the drop down and click "Save" and then "Save" again on the main page.

Company Name *	Job Title
JC	Training
Industry *	Street Address *
Other x	6400 Oakton Street
City *	State/Province (type it in full) if applicable
Morton Grove	Illinois
Postal Code *	Country *
60053	United States x
Region *	Phone
North America x	0

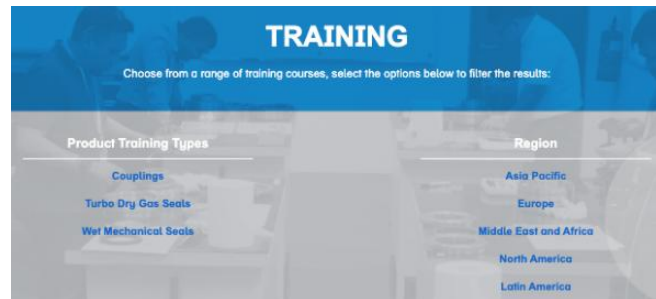
Save

6

Browse the catalogue

Filter the training

From the Catalogue page you can select one of the pre-defined filters by Training Type or Region as shown. →



Explore your learning options – Filter by Type or Location

NB: this is an “OR” filter so if you have selected “On Demand” and “Wet Mechanical Seals” in the filter you will be shown all courses that are either flagged with On Demand OR Wet Mechanical Seals, not Wet Mechanical Seal courses that are also On Demand.

Classroom vs OnDemand

- If you select ..Classroom in this filter, you will be shown all Live Learning face to face in person courses that are available for customers to purchase seats for.
- If you select ..OnDemand in this filter, you will be shown all Recorded session courses that are available free of charge for existing John Crane customers.

7

On demand courses

Requesting access

Click on the module in the catalogue.

- You will be shown the module description and objectives along with a button to Request access.
- Press this button to generate an email to the Know-How team, who will check that you are an existing John Crane customer (ensure your profile details are up to date beforehand) and if so, authorise the request.
- You will receive email notification, and the module will be available in your dashboard.

NC New Customer Demonstration

Dashboard

My courses

Enrolled 1

Completed

My journeys

Enrolled

Completed

My paths

Enrolled

Completed

Learning not started

1 H

Dry Gas Seals: Separation Basics Info Share Recording [On Demand]

Not started

ENGLISH

Request Enrollment

CONTENT	COURSE LENGTH
2 modules	1 hour

Course details

Certificates and credits

Certificate awarded on completion
Certificate of Completion - OnDemand

Description



This course is based on a recording of an online information sharing presentation made to customers in 2021; participant questions and comments have been removed from the recording.
John Crane is committed to providing courses to all learners that are free from discrimination. They hold themselves, their colleagues, and other participants accountable to ensure a positive learning environment.
John Crane has a vested interest in any products discussed in this course.

Objectives

- Recall separation sealing technology principles and operation.
- Explain industrial shaft sealing standards with respect to separation seals.
- Recall separation seal performance.
- Separation seal failure modes.

8

Live learning sessions



Home

Live learning

Catalog

Store

In person, face to face, classroom training

To view/register for Live Learning, click on Catalog on your menu:

Filter your location

Click on the Filter by Type or Location drop down menu and select the Region applicable to you – here we have selected “Middle East & Africa” and you are shown the three course types that are available in the UAE:

1 MODULE
UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]
 Join us for John Crane's four-day, face-to-face Dry Gas Seal course, held IN DUBAI, UAE o...

Registration required

1 MODULE
UAE-Wet Mechanical Seals-3 days-Dubai, UAE [In Person]
 Join us for John Crane's three-day, face-to-face Wet Mechanical Seals course, held in...

Registration required

1 MODULE
UAE-Combined Wet and Dry Seals-5 days-Dubai, UAE [In Person]
 Join us for John Crane's five-day, face-to-face Wet and Dry Seals Advanced course, held I...

Registration required

Filter by Type or Location ^

Search

☐ 'Asia-Pacific

☐ 'Europe

☐ 'Latin America

☐ 'Middle East & Africa

☐ 'North America

☐ ..Classroom

Clear Apply



8 Live learning sessions

In person, face to face, classroom training

View sessions available

- Click on the course type you are interested in. This page will give you details of the content of the course.
- Click on “View sessions” or “Live learning” as circled in the image →

The screenshot displays the course page for "UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]". The page layout includes a header with the course title and a "View sessions" button circled in red. Below the header, there is a "CONTENT" section with "1 module". A "Course details" tab is active, and a "Live learning" tab is also circled in red. The "Certificates and credits" section shows a "Certificate awarded on completion" for "Certificate of Completion - Khalid Sultan". The "Description" section provides details about the course, including the location and the topics covered: Principles of dry gas seals and seal support systems for Centrifugal Compressors, Dry gas seal installation, operation and maintenance, and Failure analysis. The page also mentions that the course is delivered entirely in person and combines classroom-based instruction with practical hands-on exercises and group work.

8

Live learning sessions

In person, face to face, classroom training

View sessions available

- Browse through the dates and locations.
- If you are interested in attending any of the sessions, please click “Register and enrol”.
- This will generate an email to the Know-How team, letting us know that you are interested in attending one of the available sessions for the selected course. The sessions will update to “Pending request”
- You will receive an email from the Know-How team ensuring that you are aware that the course is **not held online** and is **not free to attend**.
- You will then be asked to email training@johncrane.com to confirm which session you would like to attend. The Training Team will then be in touch to discuss payment options.

Course details [Live learning](#)

Events

2027-UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]

Individual sessions Registration required Required to attend 1 session(s)

Available sessions

NOV 23

2026-UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]

November 23, 2026, 04:30 AM - November 26, 2026, 12:30 PM (London)

John Crane Training Center - Dubai, UAE
Jebel Ali Free Zone
P.O. Box 61040
Dubai

KB Keith BOLTON

12 seats available

[Register and enrol](#)

APR 26

2027-UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]

April 26, 2027, 05:30 AM - April 29, 2027, 01:30 PM (London)

John Crane Training Center - Dubai, UAE
Jebel Ali Free Zone
P.O. Box 61040
Dubai

KB Keith BOLTON

12 seats available

[Register and enrol](#)

OCT 18

2027-UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]

October 18, 2027, 05:30 AM - October 21, 2027, 01:30 PM (London)

John Crane Training Center - Dubai, UAE
Jebel Ali Free Zone
P.O. Box 61040
Dubai

KB Keith BOLTON

12 seats available

[Register and enrol](#)

Live learning sessions

In person, face to face, classroom training

Enrolment

Once the Training Team have confirmed your enrolment, you will receive two automated notification emails:

You're registered for eg 2027-UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person].

This includes details of the SESSION you have enrolled on. Please check the details carefully to ensure you can attend. You may be able to download the iCal file to add to your calendar. NB this will show the time relating to the timezone that you have set in your User Profile.

You have been enrolled in the course eg “UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]”

When selecting a session, you will be automatically enrolled on to the Course the session is part of. This gives additional information about the course/location and recommended hotels. It confirms you are enrolled on the course and will be attending one of the sessions.

You're registered for 2027-UAE-Dry Gas Seals - 6 days- Dubai, UAE [In Person]

☐ John Crane Instructor-Led Training <know-how@johncrane.com>
☒ Keith BOLTON <KEITH.BOLTON@JOHNCRANE.COM>
 Required: Test Know-How GSSW Manager
 Monday at 14:53

Monday, 18 October 2027 at 05:30 to Thursday, 21 October 2027 at 13:30
 John Crane Training Center - Dubai, UAE

R5VP to this event

Email organiser

Optional message to organiser

Include all my items

You have been registered for the live test session below.

Name: 2027-UAE-Dry Gas Seals-6 days- Dubai, UAE [In Person]

Starts: 18-Oct-2027 - 09:30 AM

Ends: 21-Oct-2027 - 01:30 PM

Roomname: London

Location:
 John Crane Training Center - Dubai, UAE
 John Al Foz Road
 P.O. Box 61309
 Dubai
 UAE

If you were not a participant for this session, you have been automatically removed from the virtual webinars and shared materials.

Find out more by [clicking on the link](#) or [contacting your account manager](#)

Regards,
 John Crane Instructor-Led Training

EST	Mon 18 Oct
All Day	05:30 - 20:15:30
04	
05	
06	
08	
27	

You have been enrolled in the course 'UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]'

JC ○ John Crane Instructor-Led Training <know-how@johncran
To: Sunday, 12/1/2020

Hello Test Know-How

Thank you for registering for John Crane's UAE-Dry Gas Seals-4 days-Dubai, UAE [In Person]

FOR FACE TO FACE CLASSES AT JOHN CRANE TRAINING CENTERS, WE RECOMMEND YOU DO NOT BOOK TRAVEL A
RECEIVE THE FIRST REMINDER EMAIL (THREE WEEKS PRIOR TO CLASS).

The John Crane Training Center in the UAE is situated on the south side of Dubai in the Jebel Ali Free Zone. Conveniently located just beyond the Airport, our facility boasts a classroom and hands-on training areas, and an exhaustive collection of both water and oil samples. Training participants and their guests will find our location and nearby hotels to be just minutes from the center's beaches.

Please note that all visitors to our Dubai facility are subject to all John Crane Security and Safety standards. All guests must arrive on time, and are assigned identification badges that must be worn at all times within the facility and on the grounds. The main entrance. You will need to contact us in advance of your visit to secure Free Zone security passes to gain entry.

Dress code in the Training Center is casual; however, we insist on no open-toed shoes. Safety glasses (available on-site) assembly and hands on areas. Safety shoes are required in many parts of the facility. Hearing protection is available if ne

As tours of the plant facilities are incorporated into many of our training courses, we recommend that guests bring safety participation and additional safety requirements will be provided prior to all tours.

Recommended Hotels:

Grand Millenium Hotel Dubai
P.O. Box 212422 Sheikh Zayed Road - Exit 36,
Al Barsha South - TECOM - Media City Dubai
United Arab Emirates 212422
Phone: +971 4 429 9999
Email: sales_gmh@millenniumhotels.com

Mövenpick Ibn Battuta Gate Hotel Dubai
Adjacent to Ibn Battuta Shopping Mall,
P.O.Box 211508 Dubai,
United Arab Emirates.
Phone: [+971 4 444 6000](tel:+9714446000)
Email: hotel.dubai.ibnbattuta@moevenpick.com

Please follow the link below to take you to either the class details (Face to Face sessions) or directly to the course (eLearning)

Course Cancellation Policy
Notification of a semester cancellation is the responsibility of the resident/visitor; a no-show will result in forfeiture of the fee.



Thank you

johncrane.com

Follow us on: 